

## Privacy Policky

The purpose of this policy is to explain how we handle information we collect from you during your visit to our web site. It is important to keep in mind that we do not collect personally-identifiable information (name, address, e-mail address or other unique identifiers).

### **Privacy Policy for All Visitors**

Information Collected and Stored Automatically:

When you visit our web site to read pages or download information, we automatically collect and store the following non-identifying information:

The Internet protocol (IP) address from which you access our web site. An IP address is a unique number that is automatically assigned to the computer you are using whenever you are surfing the web.

The type of browser, such as Netscape or Internet Explorer, and operating system, such as Windows 98 or Linux, used to access our site.

The date and time our site is accessed, for the purpose of monitoring demand.

The pages visited, for the purpose of improving the usefulness of our web site by providing helpful links and removing pages that are not read.

This information does not identify you personally. We maintain the above information in system logs. We use this information to make our site more useful to visitors by learning the number of visitors to our site, the number of pages served, and the level of demand for specific pages. We do not track or record information about identifiable individuals and their visits.

### **Security, Intrusion, and Detection:**

For site security purposes and to ensure that this service remains available to all users, our computer system employs software programs to monitor network traffic to identify unauthorized attempts to upload or change information, or otherwise cause damage.

## Terms of use

This web site is copyright of Profihosting. Its contents may not be copied using any means nor may its contents be duplicated in any form.

Referencing pages herein through links is allowable under the following conditions.

There must be no attempt to disguise Profihosting. Profihosting must be cited in the reference. The URL of the referenced page must be clearly visible. Referenced pages must not be displayed in frames. Either a new document window is opened or the existing page replaced by the referenced one. References may not be made to pages contained within frames. Instead the reference must be made to the parent document.

Profihosting explicitly acknowledges copyrights on material where it has been possible to trace the holder. We welcome the holders of other material to contact us such that we can explicitly cite them as the copyright holders.

## Disclaimer

Profihosting at its sole discretion, may choose to change the terms, conditions and operation of this Web site at anytime.

By using this service the user waives any rights or claims it may have against Profihosting, regarding such changes. Without limiting the foregoing, Profihosting shall not be liable to you or your business for any incidental, consequential, special, or punitive damages or lost or imputed profits or royalties arising out of this agreement or any goods or services provided, whether for breach of warranty or any obligation arising therefrom or otherwise, whether liability is asserted in contract or or not (including negligence and strict product liability) and irrespective of whether you have been advised of the possibility of any such loss or damage.

Each party hereby waives any claims that these exclusions deprive such party of an adequate remedy. You acknowledge that third party product and service providers advertise their products and services on the Profihostiing web site. However, you acknowledge and agree that at no time is Profihosting making any representation or warranty regarding any third party's products or services, nor will PProfihosting be liable to you or any third party for any claims arising from or in connection with such third party products and services.

## **Refund policy**

Each of Profihostings web hosting plans come with a 14 day money back guarantee. If you are not completely satisfied with our services within the first 14 days, you will be given a refund of the contract amount excluding setup fees (if any) and overages. Domain Registrations are not refundable.

All cancellations must be forwarded to [info@profihosting.co.za](mailto:info@profihosting.co.za). All other forms of notice will not constitute acceptance of any cancellation.